



JOB DESCRIPTION

SENIOR SECURITY OPERATIONS MANAGER

RIELA HQ: BALLASALLA, ISLE OF MAN

The role in a nutshell

This is not your standard Cyber Security Operations opportunity. We work at the cutting edge of cyber security, providing pro-active and holistic cyber security services to our customers to ensure that their businesses are secure. Not only do we provide CISO and cyber security consulting services, RielA Cyber also provides state-of-the-art monitoring solutions, follows industry best practice when it comes to forensic investigation and incident response, and assists its customers with comprehensive security audits and pen tests. As part of our cyber security team, you will take on a broad role, as you will not only work on evolving our product offering but you will also work closely with our customers to ensure that they are protected.

What would I be doing?

In this position you will play a very important role for us. The demand for the role has been created by our growth, and you will be a key enabler for the continued expansion of our business.

In this role you will have both broad and deep responsibilities across building and delivering our services to our customers, including:

- Support the business and our customers in evaluating and improving their security posture.
- Lead, develop and coach a team of directly or professionally assigned analysts and implements performance management solutions as required.
- Define team objectives at an individual level.
- Manages the overall skill mix of employees according to the needs of the function and ensures that sufficient skills are always available.
- Ensure cyber security events, alerts and incidents are investigated efficiently and acted upon within operational agreements.
- Ensure all investigations requiring a security incident are raised in agreement with SLAs.
- Assess operational events (non-security incident) and escalate when appropriate.
- Ownership and management of all SOC process and procedures.
- Manage the Information Security Management/ Response procedure, run periodic tests and recommend improvements.
- Monitor and investigate the company's own and its customer computer systems and digital assets for cyber-attacks, incidents, and breaches.
- Identify and deliver tuning improvements to the SOC technology.
- Ownership and management of regular KPI's for SOC delivery and delivery of regular metrics and reporting on SOC delivery.
- Maintaining and improving security incident response procedures and playbooks.
- Develop customer and management reports from investigation, monitoring and response efforts.



You will directly report to the Director of cyber security. You will also work very closely with our infrastructure and customer relationship teams.

What skills and experience are you looking for?

We are looking for a Senior Cyber Security Operations Manager with extensive experience in implementing and managing security operations as well as interpersonal skills.

You will have the opportunity to add value to our customers by directly liaising with them to build their security posture and develop a holistic security strategy. We focus on long-term partnerships with our customers which allows you to utilize your extensive skillset to provide them with the best solutions to meet their objectives.

You will have an excellent understanding of security operations and industry frameworks, including but not limited to NIST and MITRE ATT&CK. Your experience working in a SOC previously allows you to implement the security monitoring suitable for each customer and your excellent communication and team work skills will be valuable to the various teams (external & internal) to advise our customers on their security posture. You will also have experience in analysing forensic evidence from security incidents and/or criminal investigations.

We are looking for someone with good knowledge in most of the following areas:

- Industry Standards: NIST, ISO, PCI, CIS,
- Security Frameworks: MITRE ATT&CK, Cyber Kill Chain
- Cloud Applications: Azure
- SIEM/XDR: Open Source XDR, Splunk and MS Sentinel

Tell me about you?

Riela is a growing company with an entrepreneurial spirit. Our heritage is in e-gaming and yacht management sectors, both for Ultra High Net Worth Individuals (UHNWI) and SME's. As the landscape is changing, we have evolved with it but we have never lost sight of our heritage in building long-term trusted partnerships with our customers. Since the early days of Riela we have expanded our offering to help both individuals and companies manage high value and digital assets. Our customers are global and across a broad range of industries, so every day brings a new experience and challenge. We combine state-of-the-art technology with our people's skills to provide more efficient services to our customers across the world.

Our core values of Integrity and Support underpin everything we do, how we act with our customers and how we act with each other. You can be confident when joining Riela you will be a part of team that will work with you to achieve our shared goals.

We are on an exciting journey, evolving our culture to represent the changing products, services and people that make up the Riela Group. It is a great time to join and play your part in this trip.

Riela: Everyone is welcome.

At Riela we believe that we will achieve our best by recognizing the value that every individual will bring to work. We are committed to inclusion across age, gender, identity, race and religion. We are committed to creating an environment where everyone is welcome.



Salary and benefits

We offer a competitive salary and fantastic benefits including a pension scheme with a 9.5% company contribution, non-contributory and health cover.

What happens next?

If the above is of interest, we like to keep it simple, drop us a copy of your CV to hr@riela-group.com. If it looks like a good fit, the next stage will be an initial telephone interview with our management team to get to know you a bit better, the next and final stage will be structured interview with one of our directors and someone from the tech team.