



JOB DESCRIPTION

PRODUCT AND DEVELOPMENT SPECIALIST

RIELA HQ: BALLASALLA, ISLE OF MAN

Riela Yachts Ltd www.riela-yachts.com is a fast-growing service, support and technology company with offices based in the Isle of Man and Southampton. The Riela Group of companies specialises in support and cyber security services to Family Offices, UHNWI's and Superyachts.

We offer a comprehensive salary (commensurate with experience) and benefits programme that includes healthcare, pension provision and a profit and performance related bonus scheme.

Please note that we only accept and respond to job applications that include a current CV and covering letter, clearly stating which role you are applying for, and why.

The closing date for the role listed below is Friday 1st March and applications should be sent to HR@RIELA-GROUP.COM

Job Description:

A Product and Development Specialist working within our Isle of Man based development team, the successful candidate will be responsible for the development and support of our bespoke and third-party software solutions ensuring the continuity and efficiency of our existing client solutions. There will also be the opportunity to develop and collaborate on our new projects both internally and for our end clients.

Key Deliverables:

Provide product solutions for specific business needs. The role requires management and creation of entire software solutions process of building workflows through integrated applications, from the design process, to creating, testing, and rolling out the solution. The main duties include designing a product solution in line with specifications given by business managers, developing, implementing software, taking the solution live and offering support services and training for internal users and clients.

Personal Skills:

- Contribute to a high-performance culture with focus on service excellence and ownership of issue resolution.
- Ability to set clear objectives and evaluate / document progress.
- Able to thrive under pressure and prioritise to meet deadlines without cutting corners.
- A professional and proactive work ethic - able to develop effective relationships internally at a variety of levels and within a team dynamic.



Technologies:

- HTML, CSS, JavaScript, and jQuery
- SQL (Microsoft SQL Server)
- Laserfiche (Forms, Workflow, Repository)
- Windows Server
- Accounting Software
- 3rd Party Software Integrations (APIs)

Essential Technical Skills:

- Qualifications in a systems/technology related subject.
- Experience in web development or business process driven applications.
- A reasonable understanding of the related scripting languages, or transferable languages.
- Proven experience with problem solving and troubleshooting.
- Ensure high quality, up-to-date documentation exists for related services.
- Remain aware of new product developments in relevant applications, providing input and tactical direction to the business on service improvements and support challenges.
- Ensure testing is well maintained and all relevant testing is documented.

Desirable Technical Skills:

- Experience within business process analysis, modelling, design and/or management. Specifically applying these to applications and technology.
- Familiarity with the following Laserfiche products, Workflow, Forms, Repository.
- Experience integrating 3rd party software applications and solutions (API).
- Knowledge of SQL or database administration and querying.