Riela Yachts Ltd www.riela-yachts.com is a fast growing service, support and technology company with offices based in the Isle of Man and Southampton. The Riela Group of companies specialises in support and cyber security services to Family Offices, UHNWI's and Superyachts.

We offer a comprehensive salary (commensurate with experience) and benefits programme that includes healthcare, pension provision and a profit and performance related bonus scheme.

Please note that we only accept and respond to job applications that include a current CV and covering letter, clearly stating which role you are applying for, and why.

The closing date for the roles listed below is Friday 31st August and applications should be sent to HR@RIELA-GROUP.COM

Job title: Application Specialist and Senior Application Specialist.

Job description:

An Application Specialist and Senior Application Specialist working within and supporting our operations team in the Isle of Man or Southampton office. The post holder is responsible for providing excellence in developing, integrating, and supporting our bespoke and third party applications and technology.

The technology:

- HTML.
- CSS.
- JQuery.
- Business Process Modelling.
- Graphical User Interface.
- Laserfiche Forms, and Workflow.
- Laserfiche Constructs, Administration, Repositories.
- Microsoft SQL 2014.
- Access Dimensions (Accounting).
- Windows Server 2012R2.

<u>The individuals:</u>

Experienced in supporting and developing forms based workflow, as well as some database applications and workflow integrations, particularly with the related technology.

<u>Key deliverables:</u>

Provide product solutions for specific business needs. The role requires management of the entire process of building workflows through integrated applications, from the design process, to creating, testing and rolling out the solution. The main duties include; designing a product solution in line with specifications given by business managers, implementing software and taking it live to staff members and clients, offering support services and coaching for internal users and clients.

<u>Key technical attributes:</u>

- Qualifications in a systems/technology related subject.
- At least two years proven competence and experience in business process modelling, workflow design and integration.
- Proven understanding and experience of all Laserfiche components (Senior only).
- A reasonable understanding of the related scripting languages.
- Proven experience with problem solving and trouble shooting
- Ensure high quality, up-to-date documentation exists for related services.
- Remain aware of new product developments in relevant applications, providing input and tactical direction to the business on service improvements and support challenges.
- Ensure test labs are well maintained and all relevant testing is documented.

<u>Key personal attributes:</u>

- Contribute to a high performance culture with focus on service excellence and ownership of issue resolution.
- Ability to set clear objectives and evaluate / document progress.
- Able to thrive under pressure and prioritise to meet deadlines without cutting corners.
- A professional and proactive work ethic - able to develop effective relationships internally at a variety of levels and within a team dynamic.